

## **Pet Policy at the Notera Hotel SPA**

The Notera Hotel SPA accepts Guests with pets (dogs and cats).

We kindly ask you to report your arrival with a pet while booking your stay. This is a necessity resulting from a limited number of rooms designed to stay with the animals. The stay of a pet is paid according to the current price list.

### **General provisions**

1. The Hotel only accepts pets (dogs and cats) of small and medium breeds, weighing up to 25 kg.
2. The Guest is obliged to inform the reception desk at the stage of booking about the desire to come with an animal. This is a necessity resulting from a limited number of rooms designed to stay with the animals.
3. The Hotel does not accept breeds of dogs considered aggressive. List of breeds of aggressive dogs under the Regulation of the Minister of Interior and Administration of 28 April 2003: Pit Bull Terrier, Ca de Bou, American Bulldog, Dogo Argentino, Perro de Presa Canario, Tosa Inu, Rottweiler, Akbash Dog, Anatolian Shepherd Dog, Moscow Watchdog, Caucasian Shepherd Dog.

### **Booking**

1. Please provide details about the breed of dog, its age and current weight when making the booking.
2. The Hotel accepts only healthy animals with a medical record book, with current vaccinations and deworming confirmation. The Hotel reception may require a health certification upon the arrival, and in the absence of up-to-date vaccinations, refuse to accept the animal at the Hotel and on the property due to the safety of other guests.
3. If the pet is not registered at the stage of making the booking, the Hotel has the right to refuse accommodation and return the advance payment made.

### **Stay at the Hotel**

1. The Owner of the animal declares that the animal staying on the premises of the Hotel is healthy and does not pose any threat to other people and animals.
2. The Owner of the animal undertakes to provide it with appropriate equipment, for example: leash, collar, muzzle, lair, litter tray, bowl for food and water, cat litter, and bags for faeces.
3. It is unacceptable to use hotel towels and bedding for animals. The Hotel does not accept pets on the beds and sofas, as well as pets defecating and urinating within the room and other hotel interiors.
4. The Owner of the animal is obliged to cover the costs of repair or cleaning in the event of the interior of the room becoming dirty (including carpeting, mattresses or other equipment). The damage assessment is carried out by the Hotel Management.
5. Pets may stay at the Hotel only in designated areas. In particular, it is forbidden to bring animals to the SPA, restaurant, playroom and playground. The guide dog is an exception.
6. The Owner of the animal bears full financial and legal liability for the damage caused by their animal to other people, property of the Hotel and Guests.
7. The Owner of the animal is responsible for cleaning up after the pet - in the room, in the common areas as well as in the area surrounding the Hotel.
8. The animal must not disturb the peace and stay of other Guests.
9. In the event of repeated complaints from other Guests or staff, the Hotel reserves the right to intervene immediately. If the attempt to contact the Owner to resolve the problem fails, the Hotel reserves the right to intervene - that is, enter the room in the company of appropriate services and transport the animal to the nearest animal shelter at the expense of the Owner.
10. For reasons of safety, the rooms where the animals are kept are cleaned only in the presence of their Owners, or if the animals are not in the room. Please contact the Reception in order to arrange the cleaning time.
11. If the animal stays alone in the room, please leave the proper tag on the outside of the door, informing about it.

The Owner of the animal, when booking their stay at the Notera Hotel SPA, declares that they have read the above mentioned regulations and accept all of their provisions.

The cost of an animal stay at the hotel is 75 PLN per hotel day.

